

Operating System Summary

This sections summarizes the support for IP Office applications by IP Office Release 8.1. Some specific features of applications may have additional requirements. Those requirements will be details in the specific installation manual for the application. Unless otherwise stated, the operating system is the latest supported version from the operating system developer.

Windows Operating System Support

The following table gives a summary of the operating systems on which the IP Office applications that are part of the IP Office Release 8.1 have been tested and are supported. While the applications may function of other operating systems, they have not been tested by Avaya and are not supported.

| IP Office Application | Windows Clients | | | | | | Windows Servers | | |
|-----------------------------------|-----------------|----|-------|----|-----------|----|-----------------|---------|----|
| | XP Pro | | Vista | | Windows 7 | | 2003 | 2008 R2 | |
| | 32 | 64 | 32 | 64 | 32 | 64 | 32 | 32 | 64 |
| Voicemail Pro Server | ✓ | - | ✓ | - | ✓ | ✓ | ✓ | ✓ | ✓ |
| ... plus UMS | - | - | - | - | - | - | ✓ | ✓ | ✓ |
| ... plus campaigns | - | - | - | - | - | - | ✓ | ✓ | ✓ |
| Voicemail Pro Client | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| ContactStore | ✓ | - | ✓ | ✓ | - | - | ✓ | ✓ | ✓ |
| one-X Portal for IP Office | - | - | - | - | - | - | ✓ | ✓ | ✓ |
| Customer Call Reporter | - | - | - | - | - | - | ✓ | ✓ | ✓ |
| SoftConsole | ✓ | - | ✓ | ✓ | ✓ | ✓ | - | - | - |
| IP Office Manager | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| System Monitor | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| System Status Application | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| TAPI - 1st Party | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| TAPI - 3rd Party | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |

- Vista support is only on Business, Enterprise and Ultimate versions.
- Windows 7 support is only on Professional, Enterprise and Ultimate versions.

Virtual Server Support

For IP Office Release 8.1, all applications supported on Windows server operating systems are supported while running on the following virtual servers:

- **VMWare.**
- **Microsoft Virtual Server.**
- **Microsoft Server Hyper-V.**

Browser Application Support

Some applications are accessed using web browsers. The table below lists the browsers tested by Avaya.

| Application | Windows | | | | | Mac |
|-------------------------------------|-------------------|---------|-------|--------|--------|--------|
| | Internet Explorer | Firefox | Opera | Safari | Chrome | Safari |
| IP Office Application Server | ✓ 7+ | ✓ 3+ | ✓ 2+ | ✓ 3.2+ | - | ✓ 3.2+ |
| Voicemail Pro UMS | ✓ 7+ | ✓ 3+ | ✓ 2+ | ✓ 3.2+ | - | ✓ 3.2+ |
| one-X Portal for IP Office | ✓ 7+ | ✓ 3.5+ | - | ✓ 5+ | ✓ | ✓ 5+ |
| Customer Call Reporter | ✓ 7+ | ✓ 3+ | ✓ 2+ | ✓ 3.2+ | ✓ | ✓ 3.2+ |
| ContactStore 7.8 | ✓ 7+ | - | - | - | - | - |
| System Status Application | ✓ 7+ | ✓ 3+ | - | - | - | - |
| Web Management | ✓ 8 only | ✓ 3.6+ | - | ✓ 4+ | - | ✓ 4+ |

Microsoft Outlook Support

Where IP Office applications interact with Microsoft Outlook, for IP Office Release 8.1, the versions of Outlook supported are Outlook 2003, Outlook 2007 and Outlook 2010.

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*http://marketingtools.avaya.com/knowledgebase/businesspartner/ipoffice/mergedProjects/installation/pc_spec.htm
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